

### **Roof Revival & Metal Roofing Inc.**

5-Year Limited Warranty – Asphalt Shingle Rejuvenation

#### 1. Coverage Summary

Roof Revival and Metal Roofing Inc. offers this 5-year limited warranty for asphalt shingle roofs treated with our RoofRestor™ rejuvenation solution. This warranty covers:

- The performance of the product (shingles remain flexible)
- The quality of our workmanship (correct and uniform application)

This warranty is **effective from the date of application** and ensures treated shingles will remain flexible and water-shedding under normal weather conditions for **5 years**.

#### 2. What's Covered

- Flexibility of treated shingles as tested using a standardized shingle bending method.
- Re-treatment of affected areas on a pro-rated basis over the 5-year term if flexibility is lost prematurely.
- Correction of any workmanship-related application issues at no cost to the homeowner.

## 3. What's Not Covered

This warranty does not cover:

- Roofs with pre-existing damage, including curled, rolled, or brittle shingles. Treatment will not be performed on roofs with significant pre-existing damage that compromises roof integrity.
- Leaks not caused by product failure or faulty workmanship.
- Damage from extreme conditions ("Acts of God"), such as wind above 120 km/h, hail, fire, rodents, tree limbs, or ice damming. Acts of God are natural events outside of human control that cannot be foreseen or prevented.
- Problems caused by poor attic ventilation, mold, or structural issues.
- Loss of granules or aesthetic changes not affecting shingle performance.

## 4. Conditions for Warranty Eligibility

To maintain a valid warranty, the homeowner must:

- 1. Allow Roof Revival and Metal Roofing Inc. to take and retain before-and-after photos of the roof, focusing especially on the most exposed or weathered sides.
- 2. Keep the original invoice issued by Roof Revival and Metal Roofing Inc.
- 3. Maintain reasonable upkeep, such as clearing debris and ensuring proper attic ventilation.

# 5. Warranty Duration & Pro-Rated Coverage

This warranty lasts 60 months (5 years) from the date of application.

- **0–12 months**: Full cost of re-treatment covered.
- 13–60 months: Re-treatment is covered on a monthly pro-rated basis.

**Pro-rated basis** means that if the treatment fails partway through the 5-year period, Roof Revival will cover part of the cost to re-treat the roof, based on how much time is left on the warranty. For example: If the treatment fails after 2 years (24 months), 60% of the warranty period remains. Roof Revival and Metal Roofing Inc. would cover 60% of the re-treatment cost, and the homeowner would pay the remaining 40%.

This ensures fairness for both parties—full coverage early on, shared responsibility later in the warranty period.

# 6. Transferability

This warranty is transferable to a second homeowner for the remainder of the 5-year period.

#### 7. How to Make a Claim

Claims must include:

- Description of the issue.
- Photos of affected areas.
- Copy of the invoice.
- Date of original treatment.

Submit via email to warranty@roofrevival.ca or by phone at 613-800-8003.

**Roof Revival and Metal Roofing Inc.** reserves the right to inspect the roof and verify the claim before any work is performed.

## 8. Limitation of Liability

Our liability is limited to:

- Re-treatment of affected areas, or
- Refund of the original treatment cost (at our discretion), and in no case will exceed the amount paid for the service.

# 9. Dispute Resolution

In the unlikely event of a disagreement, both parties agree to attempt mediation before legal action. If unresolved, arbitration will be used in accordance with Ontario law.